

CARPET PROTECTION

Enjoy 5 years peace of mind with Glasswells' Staingard carpet protection.

GLASSWELLS

5
years
peace of
mind

Carpet is a natural choice for any home. In any colour or pattern, it gives warmth and comfort to a room.

Once you've made the decision to enjoy all the qualities of carpet, you need to be sure that your investment is protected against everyday spills.

The Staingard Carpet Protection Programme gives you the peace of mind that, if you accidentally spill something on your carpet and you can't remove the stain yourself, one of our national team of professional carpet cleaners will come to your home and attempt to remove the stain for you. What's more - if the spill can't be cleaned, we'll replace your carpet.

Staingard Carpet Protector is a highly advanced formula which is applied to your new carpet. It works by locking onto each carpet fibre to create an invisible, durable shield providing superb resistance to oil and water based spills and also wide ranging anti-bacterial and anti-microbial properties.

This means stains caused by food and drink spills can be easily removed by simple methods even when dried in.

The Staingard Protection Programme gives you peace of mind that your investment is protected and backed by Staingard, one of the UK's leading provider of carpet protection schemes.

Full terms and conditions available.





ADDITIONAL INFORMATION

BENEFITS

Of Glasswells Staingard Protection programme:

- ✓ 5 years protection
- ✓ Access to a dedicated telephone Claim Line open 24 hours a day
- ✓ Replacements provided at the original value
- ✓ Access to a nation-wide network of professional technicians
- ✓ No excess charge

EXCLUSIONS

Staingard Plus does not provide cover for the following:

- ✗ Commercial use
- ✗ Deliberate staining
- ✗ Abuse or neglect
- ✗ Removal of odours
- ✗ Wear and tear
- ✗ Fading
- ✗ Accumulated multiple stains
- ✗ Anything that happens gradually including dye transfer

This is a summary of the exclusions, please refer to your certificate of cover for full terms & conditions.

STAIN PROTECTION SUMMARY

- | | |
|--|--------------|
| ✓ Acids | ✓ Superglue |
| ✓ Cosmetics | ✓ Coffee |
| ✓ Shoe Polish | ✓ Ketchup |
| ✓ Ink | ✓ Cola |
| ✓ All food stuff & drink | ✓ Bleaches |
| ✓ Caustics | ✓ Corrosives |
| ✓ Human & animal bodily fluids | ✓ Paints |
| ✓ Dyes & dye transfer from newspaper print or clothing | |

(Staining must result from a sudden and unforeseen event. This policy does not provide cover for an accumulation or build up over a period of time)



ABOUT YOUR CARE PLAN

Your Care Plan begins on the date your furniture is delivered and subject to the terms and conditions will continue for 5 years. Your Care Plan has been arranged by Staingard Warranty Group (A trading name of Homeserve Furniture Repairs Limited). For details of your insurer, please see the Terms and Conditions on your Certificate of Insurance that will be provided to you following delivery, a copy of which can be obtained from your Sales Consultant.

Homeserve Furniture Repairs Limited will administer your care plan, and is authorised and regulated by the Financial Conduct Authority (FCA Number 502001). This can be checked on the Financial Services Register by visiting the FCA's website at www.fca.org.uk.

YOUR DEMANDS AND NEEDS OF THIS CARE PLAN

By purchasing this Care Plan, you confirm that you have reviewed the Insurance Product Information Document (IPID) and that it meets your Demands and Needs. You confirm you do not want to incur costs to restore your furniture in the event of an accidental stain or if it becomes accidentally damaged, that you do not wish to use your home insurance as you may incur an excess and a potential impact on premiums when renewed, and that you understand the Care Plan is not a general cleaning contract but a policy that provides cover for specific incidents.

GLASSWELLS

Bury St Edmunds 01284 752804 • Ipswich 01473 253164 • Haverhill 01440 702679 • Saffron Walden 01799 523076